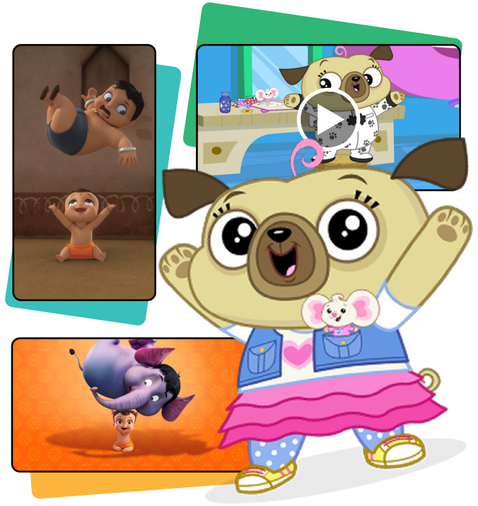
How to access viewing history for a children's profile

You can see the content your children have watched if they have their own profiles on your account.

- Access your **Account** page.
- Open the **Profile & Parental Controls** settings for the profile you want to manage.
- Open the profile you want to see the viewing history of.
- Open the **Viewing activity**.
- Use the **Show More** button to load additional titles if you are seeing a limited list.



Netflix checklist

- ☐ Do you know how to set up a children's profile?
- ☐ Do you know how to create a profile with a specific maturity rating?
- ☐ Do you know how to lock profiles on your account?
- ☐ Do you know how to turn autoplay on or off?
- ☐ Do you know how to access viewing history for a profile?

Resources for help

Netflix Help Centre:
help.netflix.com

UK Safer Internet Centre:
saferinternet.org.uk
enquiries@saferinternet.org.uk
0344 800 2382

Pick up a copy of this checklist along with other online safety materials on the SWGfL Store:
swgflstore.com

UK Safer Internet Centre | SWGfL Safe, Secure, Online

Co-financed by the European Union
Connecting Europe Facility

08/20

NETFLIX

Parental Control Checklist

Parental Control Tools on Netflix

Netflix is an internet entertainment service available to millions of members in over 190 countries, offering TV series, documentaries and feature films across a wide variety of genres, languages and devices. Netflix's parental controls help families manage and enjoy content safely. Members can customise the parental control tools to meet the needs of their families.

How to set up a children's profile

Setting up a children's profile is the first step that enables you to manage age appropriate content.

- Access your **Manage Profiles** page by clicking **More** in your app or selecting the drop down menu in a web browser.
- Select **Add Profile** and name the profile.
- To use the Netflix Children Experience for ages 12 and under, select **Children**.
- Select **Continue**.

How to choose maturity ratings or block shows

Viewing restrictions allow members to customise maturity ratings and provide the ability to remove specific titles from each profile.

- Access your **Account** page.
- Open the **Profile & Parental Controls** settings for the profile you want to manage.
- Change the **Viewing Restrictions** setting.
- Enter your Netflix password.
- Set the maturity rating for the shows and movies you want to allow in that profile.
- Under **Title Restrictions**, type the name of the title and click on it. You will see a list of restricted titles listed in red.
- Select **Submit**.

How to lock profiles on your account

Profiles can be locked with a PIN code. Before content can be viewed, a PIN code must be entered.

- Access your **Account** page.
- Open the **Profile & Parental Controls** settings for the profile you want to lock.
- Change the **Profile Lock** setting.
- Enter your Netflix account password on the screen.
- Check the box to **Require a PIN** to access the selected profile.
- Enter four numbers into the PIN field. This will be your Profile Lock PIN. If you don't want children to add viewing profiles to your account without entering a PIN, select **Require PIN** to add new profiles.
- Select **Submit**.

How to turn autoplay on or off

When the **Autoplay next episode** setting is enabled, the next episode in a series will play automatically. This can be disabled through the account page.

- Access your **Account** page.
- Open the **Profile & Parental Controls** settings for the profile for which you want to turn off autoplay.
- Change the **Playback** settings.
- Check or uncheck the option to **Autoplay next episode** in a series on all devices.
- Select **Save**.